

DR. CARL TONY BURGESS, D.M., MSHRM, MHA

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PROFESSIONAL PROFILE

Retired; U.S. Navy with over 20 years of combined military and civilian teaching experience. Military trainer and instructor in Human Resources and Military History. University instructor for UNT Dallas (Organizational Behavior). Experienced instructor in English composition, Career Development, Financial Planning and Economics. Specialize in teaching Leadership, Business Management, Healthcare Care Administration, Organizational Development/Behavior and Oral and Verbal Communications.

EDUCATION

Doctorate in Management in Health Care Management and Leadership

Colorado Technical University

03/2016

Colorado Springs, CO

Master of Science Health Care Administration

University of Texas at Arlington

09/2012

Arlington, TX

Master of Science Human Resources Management

Chapman University

08/2002

Orange, CA

Bachelor of Arts in Individual Studies

Columbia College

08/2000

Columbia, MO

MEMBERSHIPS

- Alpha Phi Alpha Fraternity, Alpha Sigma Lambda Chapter, Dallas, Texas
- American Legion Post 0379, Bedford, Texas
- Prince Hall Masonic Rescue Lodge, Fort Worth, Texas
- United States Navy Fleet Reserve, (Honorable Discharge)

TEACHING EXPERIENCE

School of Management, University of North Texas at Dallas

2017-Present

Organizational Behavior - Online

- Provide an overview of individual behavior in formal organizations
- Focus discussions on contemporary issues in leadership as well as identification of politics, in the organizational culture
- Instructed on organizational culture, including organizational motivation, leadership, dynamics of power, perception and decision making
- Delivered presentations on group behavior, human resources practices, organizational change, and stress management

Military Instructor/Facilitator

2002 - 2010

Teaching Skills for Success

- Facilitated meaningful learning of course curriculum, competencies and proactively support all facets of the learning environment
- Delivered instruction and training by establishing a classroom environment conducive to learning and student involvement as well as effectively planning and preparing for classes for student success
- Recorded class attendance in Faculty Portal and submitted midterm/final grades by the due date specified
- Provided timely and periodic feedback to students on assignments and participation. The outcome was student's effective completion of assignments

- Attended required training sessions and departmental meetings. These sessions provided better educational tools for students

PROFESSIONAL EXPERIENCE

Health Care and Business Consultant/Coach

2013 – Present

Pathway to Veterans Prosperity

- Consultant/Life Coach for veterans and spouses on obtaining disability ratings for military disability conditions and career information and opportunities.
- Provide Consultation to individuals and small businesses, enhancing marketing schemes, business structure to increase product infrastructure and operation productivity.

Veteran Service Representative/Trainer

2012 – 2013

Department of Veterans Affairs, Waco, TX

- Processed veteran's disability claims, educational claims and made compensation and pension decisions
- Reviewed medical codes and records for accuracy and completeness for administering evaluation of veteran disability
- Trained staff in medical terminology and health care administration benefits and processing

Human Resources Manager/Recruiter

Department of the U.S. Navy, various locations

2005 – 2010

- Managed the executive department human resources: travel, budget, logistics, administrative and operations.
- Acted as project manager to ensure operational status was adequate, through equipment inspection, data base development and conducting inspections and audits, resulting in decreased discrepancies each year.
- Conducted background checks and security investigation for candidates and military training
- Interfaced with applicants via telephone, email, and presentations, presenting to High Schools, Colleges and Businesses

RESEARCH

(2013-2016) Published: Dissertation - "Home Healthcare Facilities: A Qualitative Study of Communication Methods in Home Healthcare Facilities".

(2018) Published: Agile Approaches for Successfully Managing and Executing Projects in the Fourth Industrial Revolution

(2019-2020) Currently in Publication: Blending Leadership Roles and Theories in Today's Multi-Generational Culture; and Multidisciplinary Perspectives on Managerial and Leadership Psychology: A Practical Review of the Organizational Culture

LEARNING MANAGEMENT SYSTEM/COMPUTER SKILLS

- Instructure Canvas, Blackboard, Moodle LMS, Share Point, Skype, Microsoft Office, Outlook, Word, Excel, Access, Power Point, ProQuest, Zoom and Google Scholar

AWARDS AND ACHIEVEMENTS

- Awarded six Good Conduct Medals, for career of outstanding servitude
- Military outstanding Volunteer Award for over 12 years of community service
- Awarded Five Navy and Marine Corps Achievement medals

References: available upon request