

Gavin Lynn Cox

Department of English, The University of Texas at Dallas

Richardson, TX USA
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EDUCATION

PhD Department of English, The University of Texas at Dallas
Dissertation: *Necessary Evils: The Role of Horror in Modern and Contemporary Literature*
Committee: Theresa M. Towner (chair), Kenneth Brewer, Charles Hatfield, Erin A. Smith

MA Department of Literature, Southern New Hampshire University

MBA Department of Business, The University of Texas at Dallas

BA Department of Finance, The University of Texas at Austin

CERTIFICATIONS

Online Teaching Certification, The University of Texas at Dallas (2020)
Advanced Online Teaching Certification, The University of Texas at Dallas (2021)
Graduate Teaching Certification, The University of Texas at Dallas (2020)
Advanced Graduate Teaching Certification, The University of Texas at Dallas (2021)

TEACHING EXPERIENCE

The University of Texas at Dallas, Instructor of Record; Visiting Lecturer

Rhetoric 2 (spring/summer/fall 2021- spring/summer/fall 2023, spring 2025)
World Literature (winter 2023, fall 2024)
Academic Bridge Program (summer 2025)

University of North Texas, Adjunct Professor

Introduction to First Year Writing (fall/winter 2023, spring/fall 2024)
Introduction to First Year Writing, Pt II (spring/fall 2024)

Collin College, Instructor

Freshman English Composition (fall 2018, spring 2019)

Teaching Instructor, University of North Texas, Denton, TX (2018–2019)

CORPORATE WORK EXPERIENCE

Chief Information Officer

Trinity Basin Preparatory School District, Dallas, TX (2015–2016)

- Instructed employees on new technologies through hands-on activities to improve service to students

- Developed training manuals, presentations, and employee assessments for diverse audiences on new technologies ensuring open lines of communication and implementing and improving collaborative efforts
- Identified technology barriers to employees' success and used various strategies to overcome obstacles to improve communication across different resource and support staff
- Collaborated with leadership to determine training needs and implemented new procedures to increase efficiency
- Instituted variety of learning environments to accommodate de-centralized staff

Chief Information Officer

The Beck Group, Dallas, TX (2013–2015)

- Standardized Information Technology policies, procedures, devices, and software, and communicated to company in both verbal and written form to streamline teaching and guarantee all learning objectives were met
- Created technology strategy to guide organization to improved profitability and efficiencies
- Implemented strong security policy and procedures, along with vision for future protection, to ensure that all departments understood and adhered to a shared objective
- Oversaw improvements in network infrastructure, both at corporate office and regional offices around the U.S., to improve the efficiency and efficacy of procedures
- Conducted training both in person and via webinar

Global IT Director

ASSA Abloy Hospitality, Richardson, TX (2007–2013)

- Initiated new global software implementations, and conducted training each individual global office, to ensure adoption and effective implementation and usage
- Conducted follow-up assessments to ensure sustainment with the new material and offered additional tailored instructions, to increase retention rates
- Acted as SME for internal steering committees supporting the corporate infrastructure, including confidentiality, processes, and improvements, driving strategy and initiatives for the company worldwide
- Executed new global software implementations, training each individual global office personally to ensure adoption and effective implementation and usage
- Directed and implemented a global ERP (Enterprise Resource Planning) system joining 20 business units into one solution from 15 disparate systems to improve communication and efficiency across the organization
- Implemented regional Help Desk function, and ultimately expanded its scope globally thus providing a true 24/7 Help Desk for users worldwide which improved customer response time and end user efficiencies

Vice President—IT and Technical Service

TCS Corporate Services, Richardson, TX (1991–2007)

- Instructed all employees on new technologies being implemented to improve efficiencies and customer service
- Acted as a key stakeholder in the development and implementation of the strategic initiatives that took the company into the 21st century from a process and technology standpoint

- Appointed to manage training for all locations in regard to the effective usage of technologies necessary for the growth and overall improvement of the company and its service to its customers

AWARDS

Travel Award, Betty & Gifford, The University of Texas at Dallas (2023)

Travel Award, Bremer, The University of Texas at Dallas (2022)

PRESENTATIONS

Horror Viewed in Life as Represented in Literature, International Gothic Association, Romeoville, IL, August 10–12, 2019.

Theorizing Horror in Literature, International Conference for the Fantastic in the Arts, Orlando, FL, March 19–22, 2025.

PUBLICATIONS

Necessary Evils: A Focus on Horror in Literature (in process)

VOLUNTEER EXPERIENCE

Mentor, Project Transformation (Elementary Students), Plano, TX (2016–2019)

Mentor, Education Volunteer (Middle and High School Students), Dallas, TX (1995–2003)

Board Member, First United Methodist Church, 2020–Present

PROFESSIONAL and TECHNICAL SKILLS

Learning Management Systems: Blackboard and Canvas

Microsoft Teams and Stream

Business Communication

Information Technology Communication

Languages: Spanish—Conversational

Online, hybrid, and in-person teaching

Camtasia

PROFESSIONAL ASSOCIATION MEMBERSHIPS

The International Gothic Association, Member, 2019–Present

Horror Writers Association, Member, 2019–Present

Modern Language Association, Member, 2019–Present

The International Association for the Fantastic in the Arts, Member, 2018–Present

Sigma Tau Delta, Member, 2016–Present

The National Society of Leadership & Success, Member, 2016–Present