8915 San Leandro Drive | Dallas, TX 75218 | 214.709.6180 | shannon.conway@untdallas.edu

TEACHING EXPERIENCE

UNT DALLAS COLLEGE OF LAW, Dallas, TX

Assistant Professor of Law | Aug. 2021-Present Professor of Practice, Asst. Director of Academic Success & Bar Readiness | Feb. 2019-Aug. 2021

Courses Taught

- **Torts:** In addition to covering the substantive law of first-year torts, this course enables students to develop many of the analytical skills they need to succeed in law school, and ultimately on the bar exam and in their careers as lawyers. The course teaches students how to analyze legal problems by extracting and synthesizing the law from cases, applying the law to new fact situations, reaching reasoned conclusions, and communicating their analyses both orally and in writing.
- Advanced Torts: This course examines tort law beyond that which is covered in the standard first-year required Torts class, to include vicarious liability principles, dignitary torts and business torts. The course explores these topics with a particular emphasis on how these tort theories apply to lawyers engaged in the practice of law so students should come away from the course with a solid understanding of the legal issues and concepts that lawyers in a sophisticated, general civil practice can expect to encounter.
- **Insurance Law:** This course covers insurance law generally, to include the regulation of insurance companies, types of insurance policies and the coverages and exclusions to coverage provided therein, the interpretation of insurance policies, and the disputes that often arise among insurers and policyholders. The course is intended to arm students with sufficient knowledge of insurance law to allow them to understand and navigate insurance issues as they may arise throughout their careers as licensed attorneys.
- **Consumer Law:** This course examines concerns particular to consumer transactions in formation, substance, and remedies. Topics include advertising; consumer sales practices and contracts; consumer credit practices; fraud; warranties; and product standards and safety. Regulatory, statutory, and common-law obligations and remedies (both state and federal) are addressed, with an emphasis on federal consumer protection statutes.

Academic Support & Bar Readiness

- Taught students skills & strategies to apply to preparing for and taking the Texas Bar Exam and the Universal Bar Exam (UBE)
- Refreshed students' doctrinal knowledge of highly-tested topics within the subjects of Civil Procedure, Constitutional Law, Contracts, Criminal Law & Procedure, Evidence, Real Property, Torts and Trusts & Estates

Service

- Council Member, Insurance Law Section of the Texas State Bar, June 2024 present
- Coach, Nuremberg Moot Court Competition
- Member, UNT Dallas College of Law Admissions Committee, Honor Council

Scholarship

- Shannon W. Conway, *Operation Lone Star's Overdetentions Constitute False Imprisonment*, ACCESSIBLE LAW, Fall 2023.
- Shannon W. Conway, *The Illusory Coverage Doctrine Is Not a Doctrine At All (But It Should Be)*, 74 Cath. U. L. Rev. 21 (2024).

- Shannon W. Conway, *The Texas Supreme Court's Rejection of a Stonewatered-Down Version of the Insurance Code Protects Property Insureds*, Accessible Law, Fall 2024.
- Shannon W. Conway & Meijken Westenskow, *Skills for NextGen: Client Scenarios in Torts* (forthcoming, Aspen Publishing, Summer 2025).
- Contributing Author, *Mortgage and Asset Backed Securities Litigation Handbook* (West 2008, updated annually)

PRACTICE EXPERIENCE

PLATT RICHMOND, PLLC, Dallas, TX Of Counsel | June 2024 – present

FRANKLIN SCOTT CONWAY, Dallas, TX Counsel | February 2020 – June 2024

TALCOTT FRANKLIN P.C., Dallas, TX Managing Attorney-TX | April 2014 – August 2017 Managing Shareholder | September 2017 – February 2019

Trial and Appellate Litigation

Insurance Coverage

- Provide consultation and insurance coverage analyses and prosecute claims against insurers for wrongful denial of policy benefits on behalf of commercial policyholders
- Represent policyholders in wrongful denial of title insurance policy benefits for losses associated with the sale of a multi-million property
- Represent dental practice in wrongful denial of defense and indemnity in connection with claims asserted by former employee
- Achieved favorable settlement of HOA's Board of Directors' claims against liability insurer for breach of contract and violations of the Texas Insurance Code. *Connors, et al. v. Travelers Cas. & Sur. Co.*, No. 17-CV-1066-G (U.S.D.C. for Northern District of Texas)
- Represented the insured and third-party claimants in action against malpractice insurer for breaches of duty to defend and indemnify. *Li, et al. v. Ironshore Indemnity, Inc.*, No. 17-55972 (U.S.C.A. for the 9th Circuit)
- Negotiated pre-suit reversal of coverage position by liability insurer for defamation and breach of contract claims against its insured in complex underlying litigation

Financial Services / Complex Commercial Litigation

- Represent major pharmaceutical corporation in multi-district litigation relating to the opioid crisis; assist
- Achieved favorable settlement on behalf of objectors to the class action settlement of claims against Bank of America, as successor to Countrywide Home Loans, relating to the mortgage crisis. Maine St. Ret. System & Countrywide Fin. Corp. v. First National Bank & Trust of Rochelle, et al., No. 14-55093 (U.S.C.A. for the 9th Circuit)
- Represented multiple institutional investors in the successful settlement of several multimillion dollar FINRA claims relating to the mortgage crisis and against Wall Street Banks

False Claims Act and Other Investigations

- Evaluate potential *qui tam*/whistleblower lawsuits; prepare pre-filing disclosures and coordinate presentations to U.S. Attorneys and state Attorneys General
- Represent whistleblower in lawsuit against major tech company alleging SEC violations
- Represent whistleblower in multiple lawsuits against medical service providers alleging violations of the Texas Medicare Fraud Protection Act

Government and Internal Investigations | Complex Trial and Appellate Litigation

Government and Internal Investigations

- Served as lead independent counsel in the foreclosure look-back review of a major insurance company's mortgage banking division's foreclosure practices as mandated by the Office of the Comptroller of Currency (OCC), supervising a team of over 50 lawyers and provide legal consultation to the independent consultant hired by the OCC
- Represented a national home healthcare provider in parallel criminal and civil False Claims Act investigations led by the U.S. Attorney's Office in Newark, NJ; conducted internal investigation, to include employee interviews, supervision of document review, and presentations to the U.S. Attorneys
- Represented low-income housing project and its parent company in obtaining dismissal of 42-count indictment led by the Los Angeles City Attorneys' Office

Insurance Coverage and Complex Commercial Litigation

- Lead trial counsel to national insurance company defending extra-contractual (bad faith) coverage litigation under personal and commercial lines policies
- Represented Estée Lauder in action against its insurer to secure coverage for environmental claims under a lost policy
- Represented the manufacturer of the active ingredient in heparin in a coverage case spawned by a 1000-suit products liability litigation
- Represented subprime lender Fremont General Corporation in securing a \$10m settlement of a suit against its E&O insurer to obtain coverage for "unfair" lending practices filed by the Massachusetts attorney general
- Represented national realty brokerage to obtain complete dismissal of fraudulent misrepresentation and DTPA claims arising out of the sale of residential real estate

EDUCATION

The Catholic University of America Columbus School of Law | Washington, DC | Juris Doctor | 1999 St. Mary's Institute of International Law | Innsbruck, Austria | Special Law Visitor | 1997 Towson University | Towson, MD | Bachelor of Science – Business Finance | 1992

LICENSES

Texas Bar Admission | January 2006 Virginia Bar Admission | November 1999 District of Columbia Bar Admission | September 2000

PROFESSIONAL AFFILIATIONS

Texas Bar Association | Member | 2006-Present
Dallas Bar Association | Member | 2006-Present
American Bar Association | Member | 2019-Present
Secure/Higher Ed, LLC (S/HE) | Principal and Managing Member | 2014-2019