Korin Anne Munsterman, J.D., M.L.S.

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EDUCATION

JURIS DOCTORATE
August 2011
American University Washington College of Law

MASTER OF LIBRARY SCIENCE, Information Studies and Library Science
December 1995
Florida State University, Tallahassee, Florida

BACHELOR OF ARTS, English Literature
December 1993
University of Central Florida Orlando, Florida

PROFESSIONAL EXPERIENCE

DIRECTOR OF LEGAL EDUCATION TECHNOLOGY AND PROFESSOR OF PRACTICE
May 2021 - Present
UNT Dallas College of Law, Dallas, TX

> Oversee the implementation and the Law School's use of Canvas, Examsoft, seatGEN, Grading, Socrative, lecture capture, and other educational technology. Work with faculty and staff to streamline and improve processes and procedures. Teach technology courses to prepare students for the practice of law and oversee the Law School's technology competency graduation requirement.
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> **Courses Taught**: Artificial Intelligence and the Law, Introduction to Generative AI and the Practice of Law, Social Media and the Law, Law Practice Technology
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> **Pedagogy:** Using Team-Based Learning Approach in Social Media and the Law, Artificial Intelligence and the Law, and Introduction to Generative AI and the Practice of Law
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> **Committee Memberships:** Chair, Law School Adjunct Committee; Chair, Law School Distance Learning Task Force; Chair, Law School Website Re-design Committee; Member, Strategic Planning Committee; Member, University 5-Year Strategic Planning Committee; Member, University Technology Advisory Committee; Member, Faculty Senate Information Technology Committee; Member, University Academic Affairs Committee; Member, Interim President's Committee on Artificial Intelligence in Teaching and Learning; Member, President's Committee on AI and Data Analytics in Education Committee; Chair, Law School Registrar Hiring Committee.
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> **Faculty Advisor:** National Emerging Technologies Council student organization

SOFTWARE SOLUTIONS MANAGER
August 2018 – April 2021

AppointLink Portal Solutions, St. Louis, MO

Translate law school client needs into flowcharts and actionable development work. Work with developers to add features and functionality to existing applications to better meet the needs of the majority of law schools. Applications include seatGEN, seating chart software; Grading & Outcomes Tracking application; Student Engagement application; MyLaw learning management system and communications tool; and, Field Placement application. Demonstrate programs to end users. Create marketing materials, campaigns, quotations, social media, banner ads, etc., and analyze effectiveness.

LEAD INSTRUCTIONAL DESIGNER FOR ONLINE COURSE DEVELOPMENT
February 2019 – August 2019
iLawVentures – a BARBRI Company, Birmingham, AL

Designed and implemented the online Civil Procedure course in the Hybrid JD Program at the University New Hampshire Franklin Pierce School of Law. Managed schedule, met benchmarks, and supervised other designers. Worked directly with Subject Matter Expert Professor to develop content. Wrote scripts, produced video content, created animated features. Researched and implemented delivery mechanisms to insure interactive experiences (PlayPosit). Scheduled and published content to Brightspace D2L course site. Engaged in continuous review to ensure proper functioning.

INDEPENDENT CONSULTANT – 2013 - Present

Generative AI and AI for Law Firms.

Technology Review: Audit and review current state of information technology services at several law schools, recommend staffing, services, and systems changes and upgrades.

ASSOCIATE DEAN, LIBRARY AND TECHNOLOGY
ASSISTANT PROFESSOR
October 2014 – July 2018
Florida Coastal School of Law, Jacksonville, FL

Manage all Library, Information Technology, Academic Technology services for the Florida Coastal School of Law community. Redesign and oversee the Academic Success program for one year. Chair of the (former) Center for Law Practice Technology.

Work with the Dean, Academic Deans, Faculty, Clinicians, and Librarians, develop strategies, policies and procedure to deliver the most comprehensive, affordable, accessible, and innovative services allowable.

Oversee all aspects of the library including: public services, circulation, acquisitions, collection development, technical services, interlibrary loan, research training, and application and software training. Redevelop and streamline data collection digitizing and converting paper systems. Offer legal research, IRAC, Issue Spotting, and "Mastering Multiple Choice Questions" workshops to all students. Use data (usage, satisfaction, reliability) to improve or remove systems and services.

Direct all IT and Academic Technology services. Administer the LMS, events scheduling system, OPAC, Clinical Programs case management system, forms databases, etc. Introduced new multimedia database. Managed all aspects of Examsoft from importing files to creating exams to providing question analysis.

Redesigned the online U.S. Law LL.M. program. Trained faculty, and assisted to create content to meet the new guidelines following Best Practices. Put in measures to ensure quality.

Created and manage the Writing & Research Center, staffed with up to seven WR Fellows. Serve on Law School Senior Leadership Team. Created and supervise the Research Fellow program. Created and supervise the Services You Need Center, aka "SYNC," in which students were training in IT systems and used those skills to train their peers in using Adobe Acrobat, redacting content, creating tables of authorities, formatting motions, etc.

Serve on Best Practice Teams with sister schools across the consortium. Serve, at various times, on Faculty Development, Curriculum, Engagement, Innovation, and Rank, Promotion & Tenure committees. Propose and develop new degree and certificate programs. Manage both operating and capital expense budgets; renegotiated contracts resulting in over $200,000 in savings in one year. Create and implement policies. Draft accreditation materials and responses for the ABA and various state agencies. Redesign the Law Library's physical space. Create and participate in research workshops, including working with Legal Writing faculty to offer customized trainings. Manage a staff of up to 20 full time employees and up to 25 student workers.

Teach first year doctrinal course, Criminal Law, at least two semesters per year. Achieved an average of 72% on standardized "tollgate" questions used in all IL classes, which is twenty points higher than the averages of all IL professors in all doctrinal courses.   Teach Criminal Procedure and Advanced Criminal Procedure, as needed.   Teach Criminal Law and Procedure in the U.S. Law LL.M. program. Co-teach Advanced Legal Research and Advanced Online Legal Research.

Courses Taught: Criminal Law, Advanced Criminal Procedure

ASSISTANT DIRECTOR, TECHNOLOGY PRODUCTS AND SERVICES
January 2013 – October 2014
Harvard University, Cambridge, MA

Manage the delivery of technology services and products to the Harvard community, including nineteen affiliated hospitals. Negotiate hardware and software licensing for the college, schools, administration, and hospitals.

Develop and provide services such as asset management, computer imaging, data transfer, and buy-back programs.

Project Manager – CIO Council Initiative on Collaboration – File Sharing/Storage Project across Harvard University, involving Identity Management, Information Security, directory services, and more.

DIRECTOR, OFFICE OF TECHNOLOGY
February 2005 – January 2013
Washington College of Law, American University, Washington, DC

Manage all aspects of law school technology, including an operating budget of over $2.8 million, and a capital budget ranging between $1.6 and $3.4 million. Supervise a full-time staff of 16, and part-time staff of 10 – 15 (depending on time of year). Provide all technology systems and services, including networking, library catalog services, web, media services, help desk, and application training.

Develop, with the Associate Dean of Library and Technology, a five-year strategic plan. Meet weekly on the improvement of library and technology services. Develop, implement, publicize, and enforce library and technology policies. Develop joint programming to inform and train library users on new (and old) services and initiatives.

Serve on WCL Faculty Technology Committee, Pence Law Library and Information Technology Strategic Planning Committee, WCL External Relations Working Group, WCL Student Services Working Group, WCL Admissions and Financial Aid Working Group, AU Website Committee, AU Architecture Working Group, and AU Enterprise Planning Committee. Meet regularly with Georgetown Law Center and George Washington Law School counterparts to collaborate and partner where appropriate. Consult with other law schools as requested (Florida Coastal, Howard University, UCLA, etc.). Present at and attend national conferences.

Introduced and implemented new technology services such as Learning Management Systems, Audio Visual Systems, secure exam software, Case Management Systems, cloud computing, transcript services, podcasting, webcasting, and more.

DIRECTOR, CLINICAL TECHNOLOGY AND INFORMATION SYSTEMS
August 2001-February 2005
Harvard Law School, Cambridge, MA

Determine and implement the goals for IT services within the nine individual clinical programs and centers. Plan, prepare and present the IT department's budget, including monitoring technology purchases and advocating for necessary upgrades.

Spearhead the upgrade of the Case Management System to Lexis' TimeMatters, and to extend that application to all Harvard clinics.

Serve as Chair of the Clinical Technology Committee. Serve on HLS Web Services Committee and HLS Student Information System Committee.

Develop clinical department websites (law.harvard.edu/academics/clinical, law.harvard.edu/academics/clinical/lsc/, and law.harvard.edu/academics/clinical/bellow-sacks/).

ASSOCIATE DIRECTOR, MEDIA SERVICES & CLASSROOM TECHNOLOGIES
December 2000-August 2001
Harvard Business School, Boston, MA

Evaluate existing and integrate new classroom technologies and administrative software solutions. Oversee the technology integration in new HBS buildings: Spangler Center, Hawes Hall, Cumnock Hall classroom upgrades, Aldrich Hall, and Dean's Conference Room upgrade.

Mentor and supervise staff of eight FTEs providing exemplary customer service to a very demanding constituency including faculty, staff and students of the Business School and often the main university.

Plan all multimedia aspects of HBS events: commencement, class day, reunions, student club conferences (at times coordinating multiple simultaneous locations), etc.

Prepare annual budget and 5-year fiscal plan. Evaluate existing and implement new administrative processes and systems. Establish, write and implement new policies and procedures. Rebuild and publish departmental website. Reorganize tape library and institute standards for data entry.

DIRECTOR OF INFORMATION TECHNOLOGY
Aug. 1998-November 2000
Southern New England School of Law (now UMASS – Dartmouth School of Law), North Dartmouth, MA

Develop and implement plans to address the school's information technology and computing needs, including preparing the technology budget.

Chair the Technology Committee. Institute policies and procedures for library technology, computer operations, and information technology services.

Develop marketing materials for Admissions Department. Provide editing and research support to faculty members. Publish and edit library newsletter *CyberTome*. Create and supervise production of school pamphlets, awards, flyers, etc.

Teach, with Associate Professor Gordon Russell, two semesters of Advanced Electronic Legal Research; teach technology and legal research sections of Continuing Legal Education; and, offer research and technology seminars to the local bar and legal support staff association.

ELECTRONIC SERVICES LIBRARIAN
Aug. 1996 – Aug. 1998
Southern New England School of Law (now UMASS – Dartmouth School of Law), North Dartmouth, MA

Launch and configure the circulation module of the online catalog, including all aspects of training staff, ordering necessary peripheral equipment, etc. Install and network the CD-ROM tower for delivery of database content. Design the second floor of the library including stack

location, compact shelving capacity, study area space, network and power outlets, etc. Create the law school's first website (and responsible for subsequent designs); install the school's first webserver, which incorporated subject area research links to online materials; implement the school's first email server. Serve on all library committees. Provide 6 hours of reference per week.

LAW LIBRARIAN
Jan. 1996 - May 1996
Florida State University, London, England

Institute collection development policies. Perform original and copy cataloging. Develop all policies and procedures. Provide online and print reference services. Coordinate circulation procedures. Offer bibliographic instruction. Compile statistical reports. Maintain inventory. Train faculty and students to use online and other computer tools. Install and evaluate software and hardware.

PRESENTATIONS & PUBLICATIONS

AI AND THE PRACTICE OF LAW IN A NUTSHELL, West Academic, forthcoming 2025.

ELGAR CONCISE ENCYCLOPEDIA OF ARTIFICIAL INTELLIGENCE AND THE LAW, forthcoming late 2024, contributor of two entries: Predictive Analytics and Litigation Forecasting.

Evidence and DeepFakes, *Headnotes*, Dallas Bar Association, forthcoming October 2024.

DALLAS BAR ASSOCIATION, AI Symposium*, How Generative AI Works,* Presentation, October 23, 2024.

COLLIN COUNTY BAR ASSOCIATION, *GenAI and Corporate Law*, November 2024.

GenAI for Lawyers, Answering Legal Law Firm Summer Reboot Camp Pocast, July 2024.

SEALS 2024, *Using Generative AI for Law School Assessments*, SEALS Conference July 2024, Panelist.

ANSWERING LEGAL'S SUMMER REBOOT CAMP, Generative AI for Lawyers, July 2024, Panelist.

CALICON 2024, *Ethical AI*, June 2024.

ALM CONSULTING MAGAZINE LEADERS IN TECHNOLOGY INDUSTRY SERIES: *AI Guardrails: Who Is Responsible for Ethical, Regulatory and Compliant Use*, Panelist, May 2024.

AALS SECTION ON TECHNOLOGY, LAW, AND LEGAL EDUCATION. *Creating Assessments with Generative,* May 2024. Available at: https://www.aals.org/sections/list/technology-law-and-legal-education/generative-ai/

LAW SUBSCRIBED PODCAST*, Teaching AI to Law Students with Professor Munsterman*, Matthew Kerbis, May 2024.

SWALL (SOUTHWESTERN ASSOCIATION OF LAW LIBRARIES)*, Ethical AI*, April 2024.

DALLAS BAR ASSOCIATION, AI Symposium Planning Committee Member, Event in Fall 2024.

STATE BAR OF TEXAS ANNUAL MEETING, *Generative AI and the Law: How ChatGPT, etc., Work*, Presenter, June 2023

U.S. PATENT OFFICE, Dallas, TX, *AI/ET Partnership Series #3: AI-driven innovation The Current State of Play*, Moderator, February, 2023.

UNIVERSITY OF ST. THOMAS, MINNESOTA, *A Roadmap for Law School Modernity: Teaching Technology Competence*, Fall Symposium, Presenter, November 2022

SEALS 2022, *Teaching Technology in Law Schools*, Presenter, August 2022

SEALS 2017, *Learning Management Systems*, Presenter, August 2017

ESCON 2010, LSAC Conference, *The Proper Governance of IT in Law Schools*, Presenter, April 2010

SEALL Conference, *Portals and Communication Policies in Law Schools*, Presenter, July 2009

ESCON 2009, LSAC Conference, *New Media and Law School Marketing*, Presenter, April 2009

SEALL Conference, *Podcasting and Social Media in Legal Education*, Presenter, July 2006

CALI Conference, *Cool Tools and Solutions*, Presenter, June 2006

American University, Center for Teaching Excellence Conference on Podcasting, Panelist, October 2005

CALI Conference, *When Your Employees Blog*, Presenter, June 2005

AWARDS & CERTIFICATIONS

AI for Lawyers Certification
HotShot Legal
April 2024

Data Privacy and Technology Certification
Harvard Business School
August 25, 2023

Barbara McCalla Memorial Award Nominee
Florida Coastal School of Law
Spring 2018

ITIL Foundation IT Service Management Certification

Harvard University
July 24, 2013

Harvard Heroes Nominee
Harvard University Information Technology
Spring 2013, Fall 2013, Spring 2014

Most Creative Office Award Winner
Washington College of Law
Office of Technology
2010

Most Creative Office Award Nominee
Washington College of Law
Office of Technology
2009, 2012

Innovation Award Winner
American University
2007

Innovation Award Nominee
American University
2008, 2009, 2012

Service to the AU Community Nominee
American University
2010

VOLUNTEER WORK

ENGLISH AS A SECOND LANGUAGE INSTRUCTOR
August 2020 – May 2021
Williamson County Literacy Council, Austin, TX

CRISIS COUNSELOR
March 2020 - Present
Crisis Text, Online Service

ELECTION MONITOR
November 2020
November 2022
November 2024
Election Protection, 866ourvote.org